

## Appendix D

From: Redacted <Redacted >  
Sent: 18 January 2022 12:09  
To: EHL Safety <[EHL.Safety@brighton-hove.gov.uk](mailto:EHL.Safety@brighton-hove.gov.uk)>  
Subject: Re: MOONLIGHT STORE // LICENSE REVIEW

This email originates from outside of Brighton & Hove City Council. Please think carefully before opening attachments or clicking on links.

Hi Kerry,

Absolutely

Redacted

Thanks

Redacted

From: Redacted <Redacted >  
Sent: 13 January 2022 23:15  
To: EHL Safety <[EHL.Safety@brighton-hove.gov.uk](mailto:EHL.Safety@brighton-hove.gov.uk)>  
Cc: Redacted  
Subject: \*\*\* Awaiting response from Sarah \*\*\* MOONLIGHT STORE // LICENSE REVIEW

To whom it may concern,

I have been made aware of a licence review at my local off licence, moonlight store, church road, hove.

I would like to express my shock at this review.

As a regular customer of Moonlight store, having visited over 100 times since June of 2020, when I moved to the area, I can wholeheartedly say that their ID checks are much more thorough than what I have experienced from the Tesco superstore just next door.

As a 26 year old man, and a firm regular of the store, I am still ID'd every time I go in there to buy booze or ciggies.

Furthermore, around 5 months ago, I witnessed a group of youths asking people outside of the store to buy them alcohol, which I of course refused before walking into the store. When I walked in, the staff member said to me he could see them outside on the CCTV, and said he was watching vigilantly as to which customers engaged with the youths to ensure that no customers bought the youths the alcohol they were asking for.

I'm extremely surprised to hear that the store failed a recent mystery shopping incident, and can only assume that said mystery shopper looked over the age of 25, as I always get ID'd on my trips to the store.

Losing this store would be a huge hit for the local area. Many many residents and local businesses are reliant on moonlight.

I implore you to re asses this review, and ensure that moonlight keep their license.

I look forward to hearing your reply to my email.

Kind regards

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